

Product Pointers

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Special Supplemental Benefits for Chronically Ill (SSBCI)

Attention Valued Partner,

Making sure you have the tools and resources needed to be successful this AEP is important to us at Wellcare. This week we are going to focus on highlighting exciting information on our **Special Supplemental Benefits for Chronically Ill (SSBCI)**.

Special Supplemental Benefits for the Chronically Ill (SSBCI) help qualified members with chronic illnesses improve health outcomes. *Members who are clinically eligible for high-risk care management for one or more CMS listed chronic condition(s) are eligible to receive our SSBCI benefit(s).

- Autoimmune disorders
- Cancer
- Cardiovascular disorders
- Chronic alcohol and other drug dependence
- Chronic heart failure
- Chronic and disabling mental health conditions
- Chronic lung disorders
- Dementia
- Diabetes
- End-stage liver disease
- End-stage renal disease (ESRD)
- HIV/AIDS
- Neurologic disorders
- Severe hematologic disorders
- Stroke

*See SSBCI FAQ document for more details on how to qualify
Our SSBCI offerings include:

- Utility Flex Card
- Grocery Delivery
- Service Animal Support (must have an ADA approved service dog)
- Non-Medical Transportation (NMT)
- Assistive Devices
- Helper Bees Care Concierge
- Robotic Companion Pet
- Social Needs Benefit (Applicable for Ascension Complete plans only)

Please note, our SSBCI offerings vary across plans/markets. Be sure to check specific plan benefits before discussing with beneficiaries. Also, all of our markets except Hawai'i offer at least one SSBCI benefit.



What's New!

New SSBCI benefits to address Social Determinants of Health

Monthly Flex Card For Utility Expenses

- The Utility Flex Card can be used for payments such as electric, gas, telephone, water, etc.
- Ranges from \$50-\$125 per month
- The utilities are not required to be in the member's name
- If a member has the DVH Flex Card, they can use the same card for ALL benefits
- Vendor is Wex

Shipt Monthly Service Animal Benefit (AL And CA Only)

- Monthly allowance toward delivery of plan-approved items for members' ADA service dog
- \$50 per month
- Member must have an ADA approved service dog that assists with at least one Activity of Daily Live (ADL)

Partnership With HealthAlign And The Helper Bees For Care Concierge Program

- Services may include transportation, adult daycare, homemaker services, pest control, chores, errand support, and personal care services
- 80-100 credits per month, and any unused credits will expire at the end of each month
- Member must use the Health Align network
- Offered in AL, AZ, FL, GA, IL, IN, KS, MI, NC, NJ, NV, SC, TN, TX, WI

Ageless Innovation Robotic Companion (Piloting In Select Plans Across The Country)

- A robotic dog or cat with lifelike sounds, movements, and response to the voice and touch of members, clinically shown to improve memory function and reduce the negative impact of isolation
- Orders must be placed via member services
- Robotic pet can be shipped via USPS

Product Resources:

For easy access to Wellcare product and benefit information, please review the resources below to see what benefits your members can take advantage of, and why Wellcare should be their healthcare provider of choice.



SSBCI - Grocery Delivery



SSBCI - Service Animal Support



SSBCI - Assistive Devices



SSBCI - Robotic Companion



SSBCI - Utility Flex Card



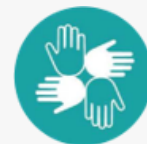
SSBCI - Helper Bees Care Concierge



SSBCI FAQ



SSBCI Video



Assistive Devices Catalog

You can also access this information from the **2022 AEP Readiness Resources** page, or by searching “2022 AEP Readiness Resources” in the Ascend Mobile App. We hope you find these resources helpful. As always, thank you for your partnership!



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Wellcare Sales Communications
7700 Forsyth Boulevard
St. Louis, Missouri 63105


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